02
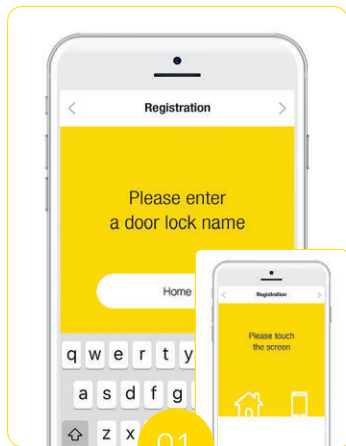
How to Connect?
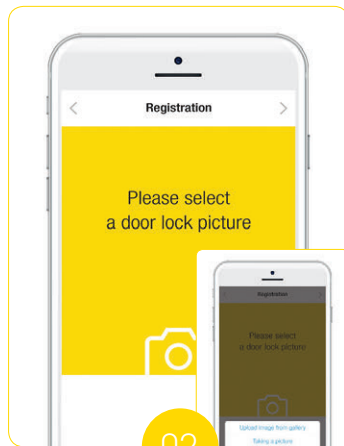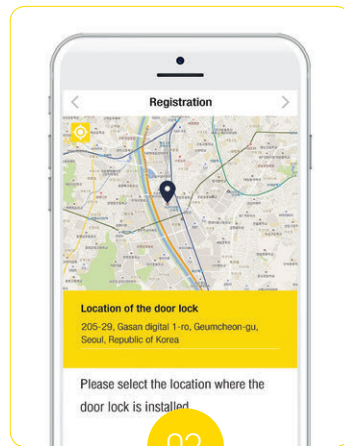
Connect Yale Link

01
Press + button and enter the name of door lock to register.

02
Touch the screen to select the picture of door lock to register.

Location of the door lock
205-29, Gasan digital 1-ro, Geumcheon-gu, Seoul, Republic of Korea

Please select the location where the door lock is installed

03
Verify and set the door lock installation location information on the map correctly and then move on to the next step.
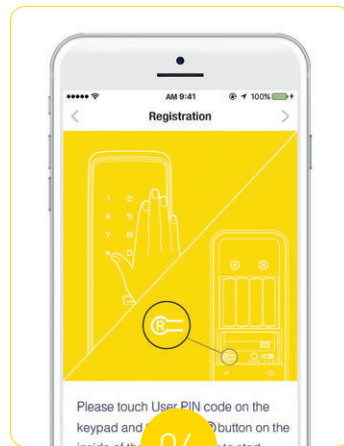
04
Enter your PIN code.
Press Ⓡ (registration) button.

05
Enter the numbers according to the order specified on the outer number plate.

Searching for locks...
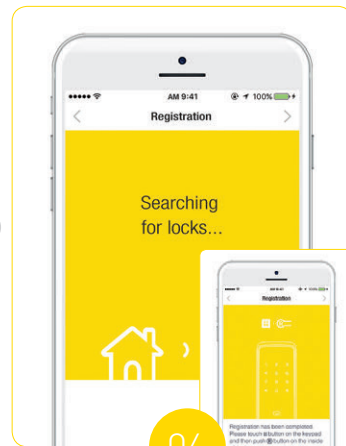
06
When door lock and app are connected, press 🔳 and Ⓡ button to complete the key registration

※Be sure to keep the door open when registering.

01
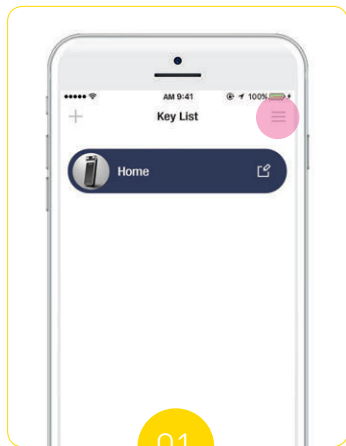
Press menu icon in the upper-right corner to go to help and setting page.

02
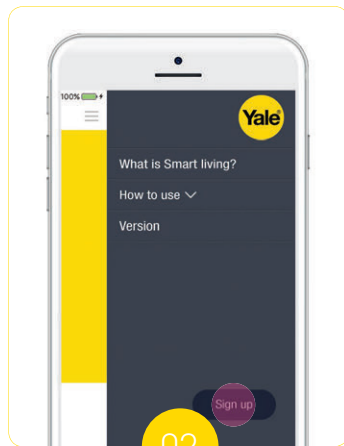
Press sign up button below.

03

Enter your login information after selecting your account.

04

Sign up has been completed.

05

Go to Key List.

06

Select to connect with bridge.
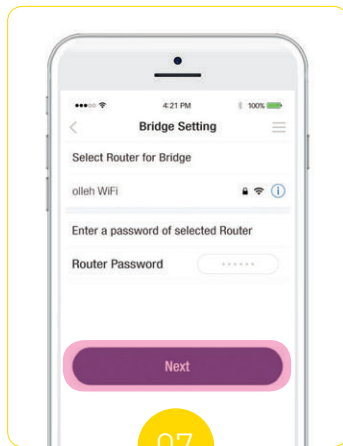
07

Select the router, enter the PIN code, and press next button.
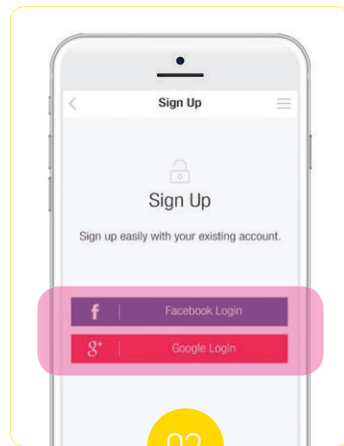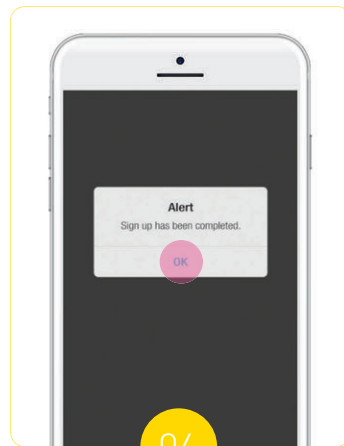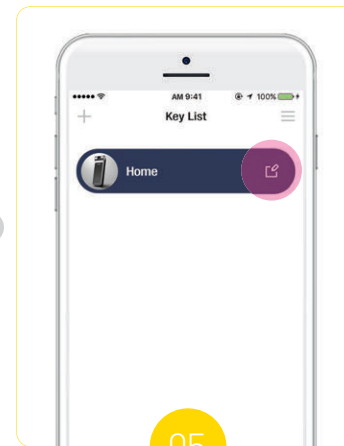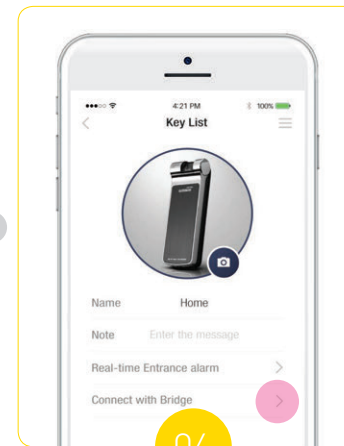
※5G-Wifi is not supported.

Plug the Bridge into an outlet as close to your door lock as possible.
For best performance, make sure there is a strong Wi-Fi signal at your door lock.
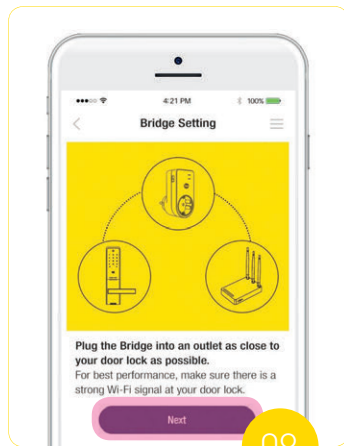
08

Plug the Bridge into an outlet as close to your door lock as possible, then press next button.

Press and hold the registration button from Bridge for 5 seconds, and wait for the Yellow light to be turned on.
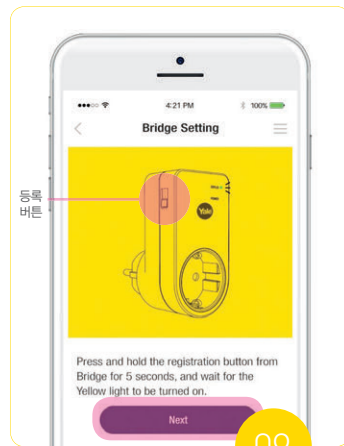
09

Press and hold the registration button from Bridge for 5 seconds, and wait for the green light to be turned on. Press next button.

Alert
Sign up has been completed.

OK

10

When the Bridge setting complete pop-up window appears, it is connected normally and press OK button.

11

Bridge Icon

06
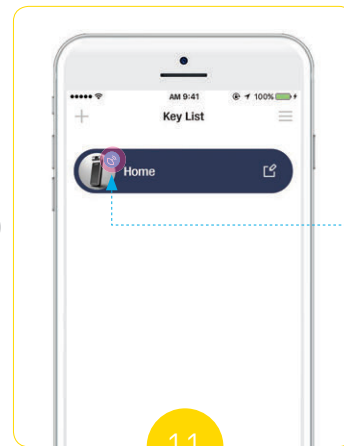
When Bridge setting is completed, there is Bridge Icon on the key list.
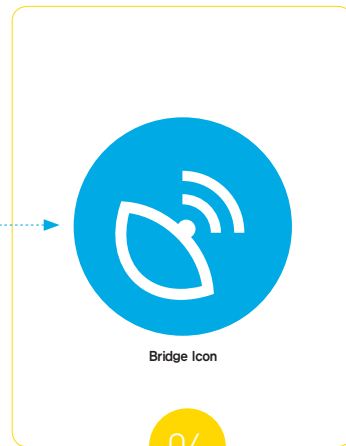
03

How to Use?

Open the door

01
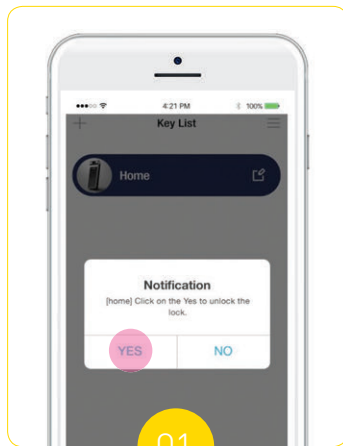
Auto access mode
Push alarm is sent when you approach door lock.

&

02
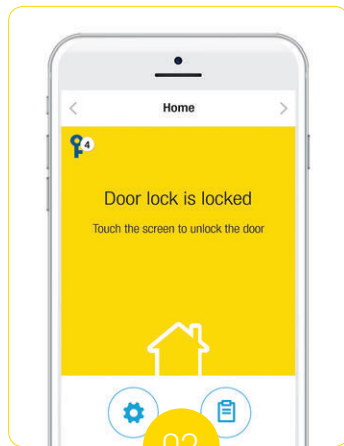
Remote open/close
The door opens remotely from the outside.

Touch the yellow part of the screen to open or close.

Set permission

01

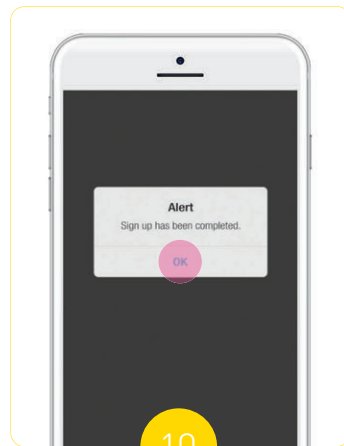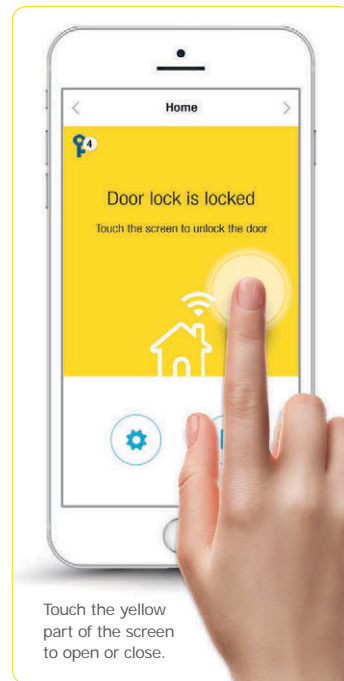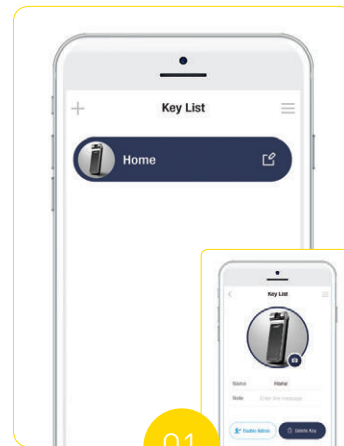In the key list, press the edit icon of the key to set permission to go to the edit screen.

02
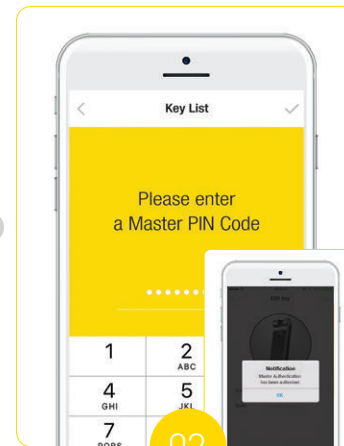
After pressing setting permission icon, enter the PIN code of door lock.

03
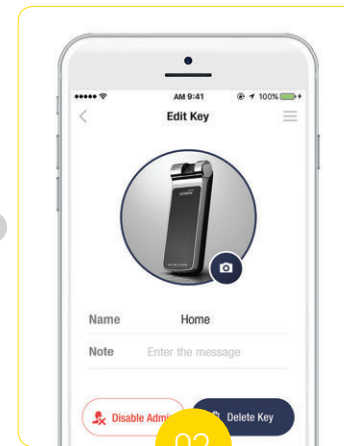
When setting permission is completed, it changes to Decommission icon, and if you want to decommission, use it as it is.
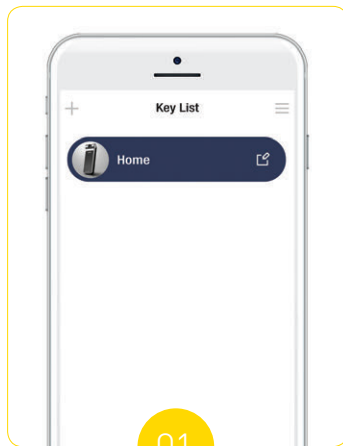
01

In the key list, press the key to be operated to go to the door lock status page.

02
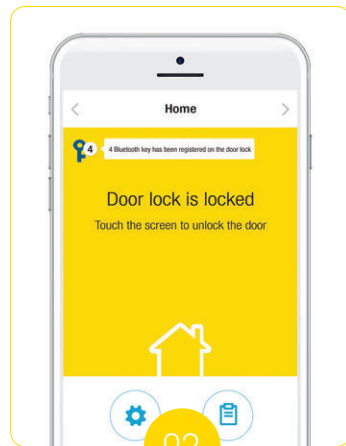
Press setting icon to go to door lock setting page.
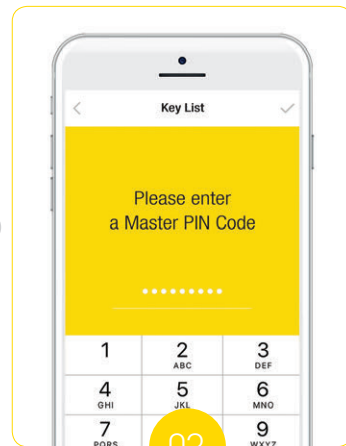
03

lock setting page.
Enter
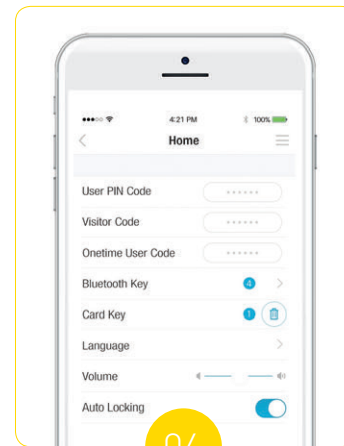
04

Progress the door lock setting
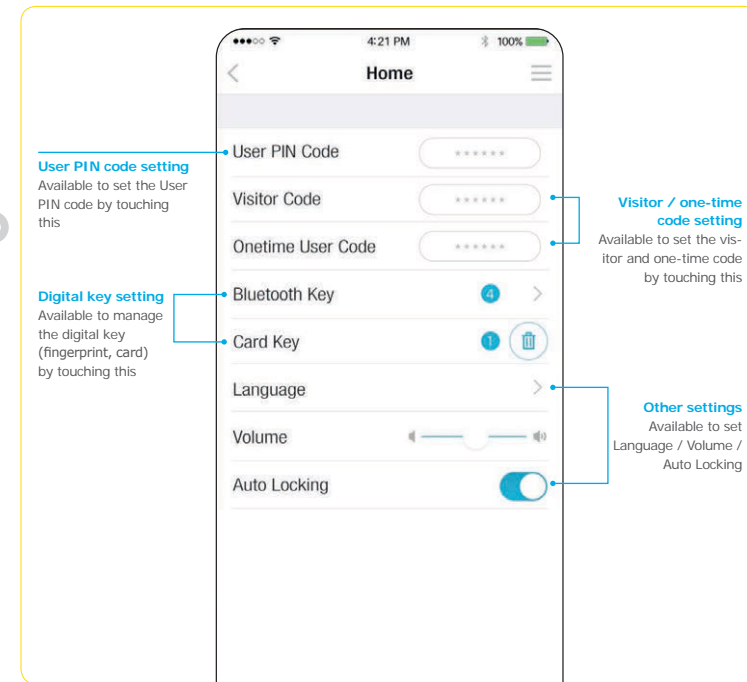
User PIN code setting
Available to set the User PIN code by touching this

Digital key setting
Available to manage the digital key (fingerprint, card) by touching this

Visitor / one-time code setting
Available to set the visitor and one-time code by touching this

Other settings
Available to set Language / Volume / Auto Locking

Check Event
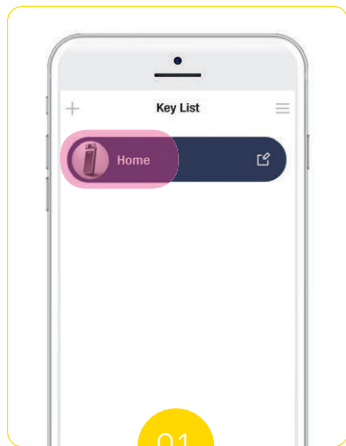
01

In the key list, press the key to be operated to go to the door lock status page.

02

Press setting icon to go to door lock setting page.

03
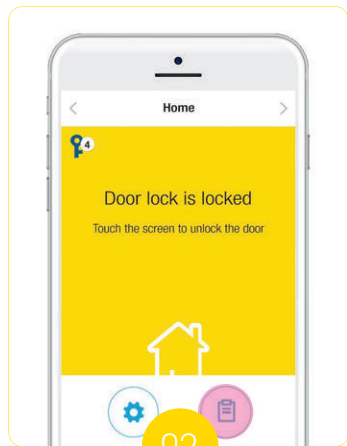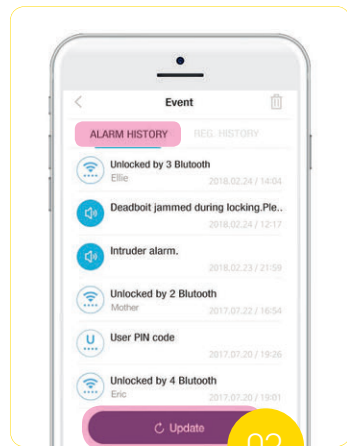
You may check the access and registration history in the event management page.

Edit
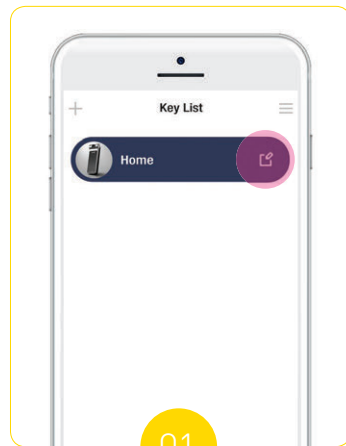
01

In the key list, press the key to be operated to go to the door lock status page.

02
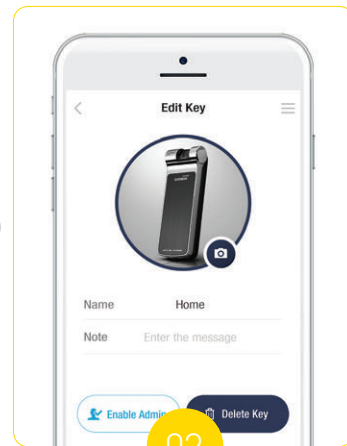
You may touch the name or memo part to edit the contents, or touch the picture part to compile pictures.
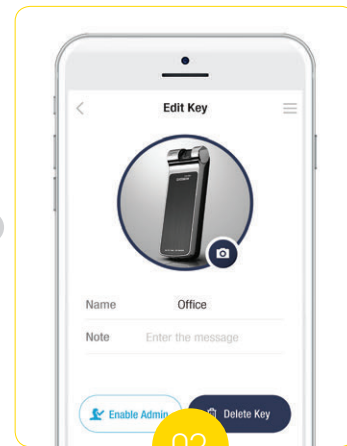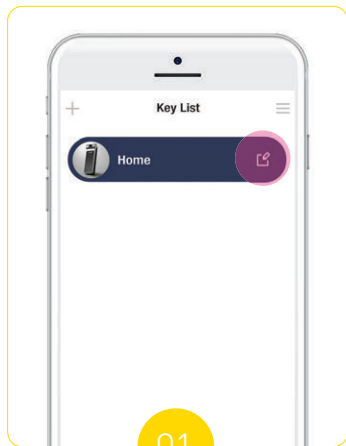
03

Delete

01

In the key list, press the key to be operated to go to the door lock status page.

02
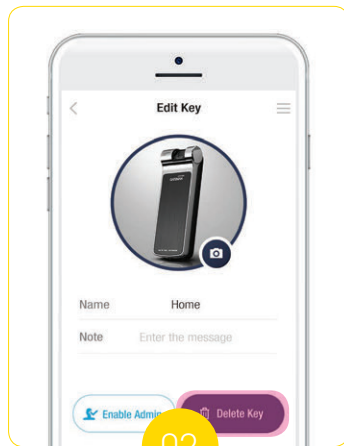
Press the key delete icon and check the delete progress warning, and delete the key.

04

Which phones are compatible?

Compatible devices with Yale link

05

FAQ
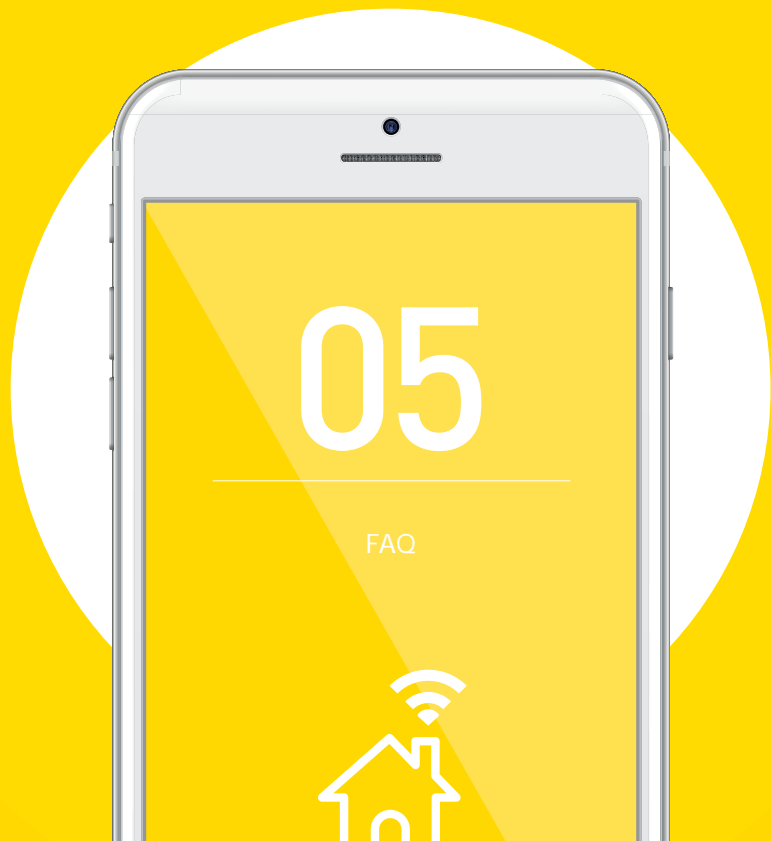
Yale link FAQ

Yale Link FAQ

Q — **A**

(1) Does Yale Link work on all smartphones?

Basically, Yale Link supports the devices with Bluetooth 4.0 or higher, Android 5.0 or higher, and iOS 8.0 and higher version. However, the new smartphone may take some time to apply after the test, so please check the Gateman website www.egateman.co.kr for the correct support device.

Q — **A**

(2) Is Yale Link available in all door locks of Gateman?

Yale Link is the new platform of Gateman, it should also be supported in the door lock. Gateman and Gateman Wide Door Lock, which were released after 2017, mostly support Yale Link and if 'Yale Link' is written in battery cover, it is available.

Q — **A**

(5) The menu that connects Bridge is not activated when a Bluetooth connection is made.

For bridge connection, communication pack version must be 2.2 or higher. Please open the battery cover to check the communication pack version. If you can't find any stickers, it is the lower version. In case of this, you can use 1544-3232 call center for free exchange.

Q — **A**

(6) Do I need a router to use the Bridge?

The bridge allows for communication by changing the Wi-Fi and Bluetooth signal to context. Therefore, you must support Wi-Fi before you can use Bridge. Wi-Fi supports only 2.4GHz for wider compatibility. If there is a [5G] behind the Wi-Fi address, it is likely that this signal is a 5GHz Wi-Fi signal, which requires a different signal to operate normally.

Q — **A**

(3) Is Yale Link unavailable if internet connection is down or electricity is cut off?

There are two ways ; short distance direct connection via Bluetooth and long distance connection via Bridge. Even if internet connection is down or electricity is cut off, a short distance direct connection via Bluetooth enables you to use all of function normally. However, external access via Bridge will be lost naturally. When electricity or internet is normalized, Bridge connection will be reconnected without additional efforts.

Q — **A**

(4) Can I use Yale Link if I have Yale Link door lock and a smartphone?

To use Yale Link service, you need to buy and connect the communication pack and Bridge. If you can't find Bluetooth communication pack when you open the battery cover, search for 'Gateman Yale Link' in the application link or several online stores to purchase.

Q — **A**

(7) What is the appropriate distance between the bridge and the door lock?

Bridge and the door lock are connected by Bluetooth, and if there is no signal restriction, the connection can be made up to 20 meters in theory. However, the distance is reduced due to the installation environment, such as the steel structure of the building, and the limitations caused by the communication signal of the rider. Therefore, it is recommended that Bridge be connected to the outlet closest to the door if possible. Usually, it works well if you install it in an outlet on the front door or in a room next to the front door.

Q — **A**

(8) Should the bridge be installed near the door lock or near the router?

Bridge and door lock use Bluetooth and Bridge and the router use a Wi-Fi network. In particular, the door lock requires the use of a battery, so the distance is relatively small compared to the Wi-Fi. Therefore, it is recommended that Bridge be installed as close to the door lock as possible.

Yale Link FAQ

Q — A

(9) I connected Bridge, but when I connect it from the outside, there is an error message 'No communication. Please check the door lock status.'

Basically, the Yale Link will attempt the Bluetooth connection first. This is because it is a faster and more stable connection. This error message occurs when there is no connection because it is external. In this case, press on the top-right icon to switch to Bridge connection and it will remotely connect to all services as normal.

Q — A

10) How do I know Bridge is properly connected?

There are two LEDs on Bridge : red and yellow. The red LED indicates power, and is always on when power is on. The yellow LED is on when Wi-Fi and the door lock are connected. If it is blinking, it means there is a problem with the connection status.

Q — A

(11) It's working, but if someone opens the door sometimes, the alarm is not passed to the smartphone.

Please make sure to check connectivity between Bridge and door lock. If the connection between these two devices is unstable, some data may not be delivered. To confirm connectivity, press the 'Check Sensitivity' button at the bottom of the door lock setup menu of the Yale Link App. If the sensitivity is low, please move Bridge closer to the door lock.

Q — A

(12) How much longer will the battery life be with the Smart Living Service?

With Yale Link service, you can use it 10 times a day for about 6 months. Naturally, battery consumption will vary depending on the user. Frequent access to settings and frequent connections will result in fewer days of use. When battery replacement is required in this regard, a low power alarm is sent via Yale Link app. When you receive the battery alarm, please replace the battery.

Q — A

(13) What should I do if I change the smartphone?

The best way is to delete all devices and reconnect them before changing your smartphone. If you have already changed your smartphone, simply reset all connections at the door lock. First, press PIN code in the door lock, and press R button inside battery cover, then press 8#3# and PIN code # to reset the door lock Bluetooth connection. However, you should be careful because all connections, not just your smartphone, will be disconnected. For more information, please check the door lock user manual.

Q — A

(14) What should I do if there is no connection?

Please unplug the communication pack first, then reconnect it and unplug the power and plug in again. If the same symptom persists, please proceed with forced initialization. To initialize the communication pack, press [Password + 8#3# + Password + #] in the door lock. In case of Bridge, press and hold registration button on the right side for 10 second until the lamp blinks while the power is supplied. Then, press Delete Bridge and select Force Delete in the app. If this does not work, please call Gateman customer service center '1544-3232' for advice.

Q — A

(15) How many access, alarm and registration histories can be checked?

If you connect via Bluetooth of short distance, you will find up to 50 access and alarm histories, 20 registration histories, and each time a new history is added, it is deleted sequentially from old records. If you connect via Bridge of long distance, you will find up to 300 histories regardless of the item.

Q — A

(16) How many smart phones can one door lock be connected to use Yale Link? And how many door locks can I register on a smartphone?

One door lock can be connected to 8 mobile devices(smart phones) and there are 5 key registrations available for on application with Yale Link.